

DataPoint

Promoting Community Quality

Welcome to Spring!



As a lover of cold and snow as well as an avid skier, I'm always saddened as temperatures start to warm. However, as we enter Q2, it is the ideal time to reflect on our accomplishments so far and make adjustments that will keep us on track to achieve our 2018 goals.

We entered 2018 with an ambitious plan to enhance our product development and release processes and to increase key functions and skillsets on the team to allow us to add functionality to our solutions to meet our customers' evolving needs. I'm excited by the progress we are making.

We've launched **Subscribe!** **Subscribe** provides improved user flexibility and ease of use by enabling the configuration of data subscriptions for discrete patient populations. More details under **Product Updates & Service Offerings**.

- Our two new product development hires, Lili and Rob, are quickly coming up to speed.
- We are honing implementation processes to make it easier to onboard new customers and are enhancing the product to improve the upgrade path.
- Our long-term vision for our product roadmap now ensures that we have the correct technical underpinnings to support desired product enhancements.
- Next up: A more formal process for prioritizing feature enhancements to ensure that we tackle our customers high-value needs in a timely manner.

We still have work to do but we will continue to grow and evolve right along with the seasons.

As always, reach out if you want to learn more!

Cheers,



Kim Howland, Chief Product Officer



INDUSTRY INSIGHT

HealthData
Management

healthcare
informatics

- **Webinar:** Watch and listen as Anne Marie Smith, NCQA, and John D'Amore discuss on [A New Approach to Quality: Longitudinal and Reliable Quality Measurement](#)
- **Research:** John Snyder, Lead Terminologist, published [Opening the Door to the Large-Scale Use of Clinical Lab Measures for Association Testing: Exploring Different Methods for Defining Phenotypes.](#)
- **Article:** [Health Plan Leaders Discuss HIE Data and the Value Proposition for Payers.](#)
- **Blog:** [Clinical Data Disorder: Symptoms, Prognosis and Treatment.](#)
- **Webinar:** Health Data Management presents [Applying interoperable data to clinical risk prediction and analytics](#) with John D'Amore and Lipika Samal, MD, MPH showcasing a low-cost app using interoperable documents and open-source components which automates the calculation of kidney failure risk and displays clinical decision support to users in primary care practices



PRODUCT UPDATE

Diameter's Latest Release: 3.11

Find complete Release Notes in the [Clinical Data Map library](#)

Meet Subscribe!

We are pleased to announce the release of our latest product module, Subscribe. As our customers' use of output data evolved, it became clear there was a need to filter outbound data. Subscribe produces reports that on a predetermined schedule generate:

- A consolidated, longitudinal patient record of all data
- Differential output that includes only additional information since the last report
- Users create subscriptions based upon a set of patients; for each subscription, reports are generated at a predetermined interval. Interval options are daily, weekly, bimonthly or monthly.
- Users can configure a report to contain a full patient summary CCD, differential CCD, or both for each patient matched in the system. They may choose also to upgrade diverse data formats to the most recent clinical document format standard (C-CDA 2.1). [Learn more.](#)

Fusion

- Additions to 3.9: Diameter has enhanced the ingestion of HL7 messages over the past several releases and improved the normalization and aggregation with other data sources. Also:
 - Ability to audit the normalization of a document. Auditing is disabled by default, but can be enabled using the `/Parser/config-parser.js normalizationSettings.audit` item
 - Access a GET `/document/summary` route that returns a summarized JSON formatted document using a `mongoid` or `root` and `extension` as parameters to identify the document

Terminology

- ICD-10 and ICD-9 terminology was updated in 3.9.

Quality

- Diameter will recertify our existing 25 measures from NCQA 2017 and earn certification in the 13 new eCQMs NCQA has created for 2018. Release 3.11 contains the new 2018 measures
- Certification occurs as NCQA releases their test decks. Diameter will indicate in the Quality product which measures have passed certification by NCQA as the measures are certified. Providing access to measures in advance of certification allows providers to assess performance on Quality measures and make adjustments to maximize likelihood of achieving 2018 measures.



PRESS RELEASES & CUSTOMER NEWS



- Rio Grande Valley HIE [selects](#) Diameter to help drive their population health, care coordination and quality management initiatives
- HealthlinkNY [adds](#) our Quality product to their Fusion and Analyze collection
- CORHIO and Medicity [engage with](#) Diameter Health to launch Community Interchange
- Diameter [partners](#) with the Kansas Health Information Network (KHIN) to publish a study highlighting the use of HIE data in the calculation of quality measures.



- Diameter staff write [Meditations on HIMSS18](#).

- 6,539 people entered the Interoperability Showcase (14.9% of the 43,857 total HIMSS18 attendees)
- Diameter participated in 28 “Battlefield to Bedside” demonstrations, exchanging data with 6 other vendors and performed 32 demos at our one-PC kiosk.
- Dr. Jayne from [HIStalk](#) calls Diameter out for [Best Booth Snack](#)



UPCOMING EVENTS



May

- Quality Webinar – HIMSS [Health Story Project Roundtable about CDA and Quality Measures](#) May 7 from 12-1pmET
- DoD/VA and Government HIT Summit; Alexandria, VA, May 2-3
- Data Value Webinar - AHIP - Jonathan Niloff and Mike Baillie (United Healthcare Group) discuss "Common Ground: Value of Clinical Data to Payers and Providers" on May 16 from 2-3pmET

June

- Payer Conference - [AHIP Institute & Expo 2018](#); Look for Booth 333; San Diego, June 20-22



ADDITIONS TO TEAM



Liliya Sadovaya, Implementation Specialist

- **Hometown:** Springfield, MA; High School of Commerce, Red & White
- **Two Truths & a Lie:**
 - I am Russian
 - I come from a small family
 - I love to travel
- **My Myers Briggs Star Wars character is:** ESTJ – Darth Vader, the Supervisor
- **I joined Diameter Health because ...** I have worked with many of the staff before and know what great people they are ... and I was attracted to the idea itself!



Rob Symonds, Agile Product Owner

- **Hometown:** Tolland, CT; Tolland High; Mascot = Eagle
- **Favorite Quote:** “For me, I am driven by two main philosophies: know more today about the world than I knew yesterday and lessen the suffering of others. You'd be surprised how far that gets you.”— Neil deGrasse Tyson
- **My Myers Briggs Star Wars character is:** I've taken this a few different times and sometimes type as INTP – Yoda, and sometimes as INTJ – Palpatine.
- **I joined Diameter Health because ...** I like data and wanted to work with a smart team that was tackling tough problems and improving healthcare.



Paul Nice, Senior Advisor, Federal Health Programs

- **Hometown:** Canandaigua, New York; Canandaigua Academy (a public school), Red & White
- **Two Truths & a Lie:**
 - Retired Air Force Colonel
 - Dog lover
 - Cat lover
- **My Myers Briggs Star Wars character is:** Unknown but I do channel Stormin Norman Schwarzkopf
- **I joined Diameter Health because ...** the vast investment in health information technology is compromised without good data. This is especially true in federal health programs.



Harvard Pan, Chief Technology Officer

- **Hometown:** Arcadia, CA; Arcadia High School. Cardinal & gold
- **Two Truths & a Lie:**
 - My parents named me Harvard because I was born in Cambridge, MA.
 - I started my first business in junior high selling candy to fellow students who didn't have access to a vending machine.
 - My first experience in programming was reading out lines of code for a game from a magazine to be inputted into a Commodore 64.
- **My Myers Briggs Star Wars character is:** ENTP (R2-D2) on this test though I've been an ENTJ (Leia Organa) all my life.
- **I joined Diameter Health because ...** there's such an amazing team and the technology is doing something that will really help move the needle in improving healthcare.



CONGRATULATIONS

The following DataPoint readers received a \$10 Starbucks gift card for completing last quarter's Dean Sittig Informatics quiz:

Maurizio Mattoli of Santiago, Chile

Paul Marola of CORHIO and Denver, CO

Gail Olin of San Antonio, TX

David of Ray Children's San Diego, CA

Diameter Is Hiring:

Know a great resource? Explore our current [opportunities](#).

Questions or comments?

Contact [Bonny Roberts](#), VP Customer Experience, 614.565.7884 or
send to feedback@diameterhealth.com
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